City of Newport Gymnastic Academy Limited



PARTICIPATE

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HANDBOOK 2025

Updated May 2025

INTRODUCTION

City of Newport Gymnastic Academy Ltd handbook is designed to ensure that all members have access to the Academy's Policies, Rules and Regulations, Gymnastic Progress Guidance, complaints procedure, expectation of gymnasts and relevant contact details of the National Governing Body. This Handbook was produced by the Directors of the Academy and reflects the National Governing Body Policies. This Handbook will be accessible for all members via the Academy web site Home Page as a read only PDF document and will be reviewed regularly by the Directors of the Academy. Terms and Conditions of membership to the Academy are available separately to this Handbook and must be signed and agreed prior to anyone becoming a member.

The Academy is focused in maintaining the highest of standards to deal with any circumstance that may arise, in an effective and professional manner.

MEMarenghi CMMarenghi

Marcel Marenghi Christina Marenghi

Director Director

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Directors, Coaches and Support Staff

Directors:

Tina Marenghi, Marcel Marenghi

Welfare Officers - Annie Clothier, Claire Matthews

Secretary – Tina & Marcel Marenghi

Coaches:

Tina Marenghi

Women's Artistic Level 3 Coach

Marcel Marenghi

Women's Artistic Level 4 Coach, Men's Artistic Level 2 Coach

British Gymnastics Tutor/Assessor Level 2

First Aid Instructor (Future Quals)

Annie Clothier

Women's Artistic level 1 coach, Club Welfare Officer

Keely Malone

Women's Artistic Level 1 Coach

Claire Matthews

Club Welfare Officer, Adult volunteer

Jen Lapsins

General Gymnastic Level 2 Coach

Adult Coach/Volunteers

Danielle Jackson, Mike Thorpe, Carley Williams

CNCA CDODTC LEADEDC

CNGA SPORTS LEADER	<u>S</u>
Eve Peart	
Maria Lebedyk	
Ayla Clothier	

Daisy Ward

Jasmine Evans

Nia Williams

Paige Williams

Moridiat Olagunju

Evie Lewis

Bella Lewis

Alys Davy

Poppy Price

Evie Thorpe

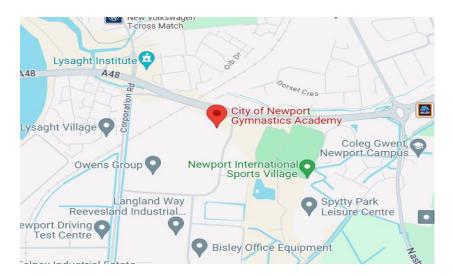
ACADEMY LOCATION & FEATURES

City of Newport Gymnastic Academy is located at:

Unit B10-B12 Langland Park West,

Langland Way, Newport Gwent

NP19 4ED



The website address will show directions to the facility using Google Maps. For information purposes, we are not located at 10 Corporation Road (as printed on the website) as this is our Accountants address — not the Gymnastic Facility. The map/directions are correct on the website to our facility.

The venue is closely situated to the Newport International Sports Village (NISV) and is ideally located just off the Southern Distributor Road Newport - west bound onto Langland Way.

Our facility is an excellent, spacious 10,000 square foot modern warehouse and is ideally equipped with Olympic specification apparatus for Artistic Gymnastics.

EQUALITY, DIVERSITY AND INCLUSION POLICY (Reviewed April 2025)

At City of Newport Gymnastic Academy, we believe our sport should be open and accessible to anyone who wants to be involved, whether as a gymnast, coach, official, volunteer or fan.

Our Academy fully subscribes to the Equality, Diversity and Inclusion Policy of British and Welsh Gymnastics and the link below will take you directly to these Policies. <u>Equality</u>, Diversity and Inclusion

Members of CNGA - Individual Responsibility

Everyone has a responsibility for ensuring that their personal conduct is exemplary, and that they treat others with fairness, decency and respect. The Equality, Diversity and Inclusion policy is clear and unequivocal; any form of harassment, intimidation or unlawful discrimination is unacceptable and will not be tolerated at CNGA.

ACADEMY COACHING POLICY (Reviewed May 2025)

The Academy is extremely grateful to the volunteer coaching workforce, sports leaders and Welfare Officers for their time in supporting the development of gymnastics and the Organisation. All coaches, officials, sports leaders and volunteers are exceptionally valued for their loyalty, energy and commitment at City of Newport Gymnastic Academy.

The coaching team at the Academy is constantly evolving and it is important that everyone involved in a coaching role, complies with the coaching standards of British and Welsh Gymnastics. The senior coaches are ultimately responsible for the health, safety and well-being of all coaches and gymnasts during gymnastic lessons.

Senior Coaches responsibilities

- To maintain the highest professional standards in coaching
- To ensure that gymnastics lesson delivery is taught safely and appropriately by all coaches at the Academy
- To ensure that safe and approved progressions are applied in all gymnastic sessions and lessons.
- To ensure that volunteers and coaches and CNGA leaders have access to all available British and Welsh Gymnastic courses and to help with their Continuous Professional Development.
- To ensure that a Planning template is available for all coaches and leaders

- That coaches are treated with dignity and respect and any personal issues treated with the utmost confidentiality.
- To ensure that at least one coach present in the gym has a valid First Aid at Work qualification.
- Coaches' meetings are held 'as and when' to clarify matters of the moment.

At City of Newport Gymnastic Academy all coaches must:

- Be registered with Welsh Gymnastics annually through the SPORT80 membership.
- have completed a Positive Coaching on-line course.
- Have completed a Safeguarding and Protecting Children Course
- Be qualified through a recognised British Gymnastics Coach Education programme.
- Have an appropriate DBS approved. (The Welfare Officer will be responsible for ensuring that all coaches' DBS applications are processed and will maintain appropriate records in line with the BG guidelines). Anyone who refuses to initiate a DBS search will not be allowed to teach at the Academy).

All coaches should only:

- Teach skills within the syllabus of their individual coaching qualification (they may support skills above their coaching level provided a senior coach is in attendance), to develop their coaching.
- Teach skills set by British Gymnastics/Welsh Gymnastics competition programmes.

Use the CNGA Planning Template when delivering sessions

Dress and Deportment

All CNGA coaches must adhere to the following:

- Wear appropriate attire ie: polo shirt, tracksuit bottoms, socks/trainers.
- Remove all jewellery including watches when teaching/spotting gymnastic skills. (Wedding rings may be worn provided they are taped up during the support of a gymnast)
- Hair neatly tied back.
- Coaches are not to wear clothing that could be misconstrued as offensive by parents, other coaches, or gymnasts.

Continuous Professional Development

Coaches will be:

- given every opportunity to attend courses to improve their coaching knowledge and given the opportunity to take the next coaching level and associated courses (judging and first aid for example). Further courses, when possible, will be paid for by the Academy, through Sport Wales Be-Active Grants on the proviso that the coach fulfils a 'return of service of 2 years or pay the full refund of the course or courses attended.
- fully supported by the Directors and regularly appraised of their performance.

Long Term Athlete Development Strategy

- Gymnasts (minimum age 13) will be encouraged to undertake the Welsh Gymnastics Level 0 (sports leader award) and anyone who expresses an interest will be encouraged into their area of interest as a coach and/or official, provided they can justifiably give a return of service of two years.
- Gymnasts who are 11 years plus will be invited to become a CNGA leader and be asked to keep a log of all hours of supported coaching at CNGA. This level of leadership is a stepping-stone to becoming a sports leader and eventual coach.
- Parents who express an interest will be encouraged to coach, become a volunteer or official at the Academy.

Social Media

 Coaches are not permitted to include any gymnast under the age of 18 on their Facebook or any other social network site. This is current with BG Policy. It may be worth noting that it is illegal for a child under the age of 13 to have a Facebook account.

First Aid

Anyone in the building who suddenly becomes ill or injured will be given appropriate first aid by a qualified first aider. Serious injuries must be brought to immediate attention of a qualified first aider. Minor injuries can be dealt with by all coaches (applying ice, plasters on small cuts etc..) but must be brought to the attention of the senior coaches and parents at

the end of the session. CNGA Leaders must report any injury (major or minor) immediately.

A record of minor and major injuries is maintained at the Academy (First Aid Cupboard). All instances where a coach or gymnast has sustained an injury in the Academy and has attended hospital, must be logged in the accident book and reported on-line by the senior coaches through the Welsh Gymnastics SPORT 80 system.

Behavioural Issues

Gymnasts who are disruptive to the class and who completely ignore any coach must be brought to the attention of the senior coaches. However, all coaches can rightfully sit a child out (5 minutes only) if they are disruptive. There is a procedure within the Academy Rules and Regulations to deal with persistent disruptive behaviour.

Welfare Issues

If a child or parent approaches a coach with a welfare issue, the coach/volunteer/leader is to immediately report this to the Academy Welfare Officer, Annie Clothier or Claire Matthews. The Welfare officer will deal with all issues and inform the appropriate agencies.

Under no circumstances are coaches allowed to deal with issues 'single-handedly' without informing the correct people at the Academy.

Coach Performance Review

Coaches can ask for an appraisal at any time from the senior coaches. Similarly, the senior coaches will appraise the coaches frequently of their performance at the Academy and give relevant guidance.

GYMNASTIC CLASSES, STRUCTURE AND PRICING

There are currently 3 main different groups within the Academy. These groups are based on age and ability

BEGINNER CLASS – These operate on a Monday & Wednesday for girls in Reception, Year 1 or Year 2. The lessons are for 1hour per week

IMPROVER CLASS — These classes operate on a Tuesday & Thursday for girls in Year 3 and upwards to Year 11

COMPETITION SQUAD CLASS – These classes operate Monday, Wednesday and Friday (total 8 hours)

Lesson Structure

All lessons at CNGA include a general warm up, a pre-stretch, elements of physical preparation, main session theme, developmental stretching, cool down, feedback and dispersal. Lesson structures start off quite basic and become more complex and intense depending on age, ability and time in the gym.

Girls Beginner Lesson - 1 Hour per week

These are introductory gymnastic lessons and concentrate on developing motor skills, control, agility, flexibility, core strength, competency, and confidence in using the Olympic apparatus and learning basic routines. Girls attending this class can expect to be included in the annual championships when they are in Year 2. All gymnasts will be celebrated each year at an event.

Improver – General Gymnastic Lesson – 2 hours per week.

Recreational girls and boys are of mixed ability. They work generally in their school year group with a support coach. The lessons are designed around the British and Welsh Gymnastic For All Programme. All gymnasts are introduced to the Olympic apparatus including the floor, vault, balance beam and uneven bars. All gymnasts will learn to use rebound equipment including the use of trampettes. Although not compulsory, gymnasts from this group may be entered into the Welsh Gymnastics For All competitions and the Annual Academy Championships.

Competition Preparation Squad 6 – 8 hours per week

Girls Preparation squad gymnasts. Lesson includes competition routines for age in year. Ballet complex, beam skills, bar skills, vault and floor skills. Enhanced strength and flexibility training. This group is prepared for the Women's Artistic pathway competition programme.

<u>Competition Development and Performance Squad 8 – 12</u> <u>hours per week.</u>

This squad follows a detailed lesson plan each week. Lessons are differentiated to challenge all abilities within the squad. The competition lesson structure for Monday, Wednesday, Friday is outlined in the gymnastic working area as a visual

document for all coaches and gymnasts to see. Gymnasts from the Preparation/Development/Performance/High Performance Squads are carefully selected by the senior coaching staff to compete at:

- Preparation/Development/Performance Gradings
- Inclusive grades
- Classic Challenge competitions (Zinc, Copper, Bronze, Silver and Gold)
- Gymstars Artistic competition for girls (classic challenge level)
- Floor and Vault (Neyland Cup)
- Annual Club Championships (classic challenge)
- Internal WAG Floor and Vault competitions (Summer and Autumn)

Talent Identification and Reaching to the Top in Gymnastics

Gymnasts are carefully identified by the senior coaches to attend the Welsh squad trials. Successful gymnasts at the trials will be invited to attend Welsh squad training sessions accordingly with a qualified coach from the Academy. The National Coaching Team will select individual gymnasts for further performance pathway development.

A good example of following this structure is Jemima Taylor who started at City of Newport Gymnastic Academy and attended the squad trials and training before being selected by the National Coaching Team. Jemima is now currently a Performance gymnast who has represents Wales and Great

Britain in Artistic Gymnastics. Jemima is now a senior gymnast and has competed at World Cup level in 2025.

Pricing

The cost of gymnastic lessons at CNGA has been carefully researched in line with other sporting activities for children in Newport. The fees at CNGA are paid on the first day of each month throughout the year. Fees are calculated on a school year basis (39 weeks) and are spread over 12 equal monthly instalments (pro-rata). This means for example that although August will be a quiet month, the fees will be due as usual on the first of the month. Actual costings are emailed to new members on joining CNGA. The Terms and Conditions which are agreed and signed by all new members contain detailed information about paying fees and cessation of fees/ membership.

RULES AND REGULATIONS (Reviewed May 2025)

Introduction

1. The rules and regulations set out in this document are regularly reviewed by the Directors. The health, safety and wellbeing of both participants and coaching staff during lessons is of paramount importance. There is also an Expectation of Gymnasts and Parents included at the end of this handbook.

Rule 1 - Register of Attendance

2. All parents/carers must sign their child in at the beginning of each lesson. The register will be used should the premises need to be evacuated in an emergency (for example – Fire).

Rule 2 - Arriving and Leaving the Gym

3. On arrival, for safety purposes all parents are to physically bring their child to the Reception desk. Under no circumstances are any children (under the age of 16) allowed to run from the car park to the building alone. Likewise, gymnasts under the age of 16 will not be allowed to leave unless accompanied by a recognized adult. 16-year-olds may arrive and leave the gym without an adult. If parents wish to bring and collect other participants other than their own, they should make their intentions known to one of the coaching staff.

Rule 3 - Discipline and Behaviour

4. The Academy aims to provide a safe, welcoming environment for all. The Academy will apply a structured

method of dealing with incidents of misbehaviour. This includes:

First Warning (yellow card)

Second Warning (red card)

Sit out (5 minutes)

Report to senior coaches and get changed (parents contacted to collect child).

The Academy will try to resolve minor incidents but will always inform the parent at the end of session of any action taken. Parents will be informed if their child repeatedly misbehaves and disrupts the lesson for others. The Academy will work with parents/carers to apply positive strategies to help children who misbehave. The Academy does not believe in suspending or excluding members and this will only be used as a last resort.

The Academy has the right to notify the Governing Body and terminate the membership of any member if necessary.

5. Bullying. Bullying takes many forms — physical and psychological. This includes cyber-bullying/trolling. The Academy will apply the methods described at paragraph 4. Bullying outside of the gym (including cyber-bullying) is a parental issue and should be resolved outside of the Academy. CNGA will always support parents/carers in the best interest of the children and coaching staff.

Rule 4 – Hygiene, Health and Safety

- 6. The general health and safety of the gymnast is a collective responsibility of Coach, gymnast and parent/carer. A DYNAMIC risk assessment of the gymnastic working area, including apparatus, lighting, heating, structure, emergency exits, first aid provision, changing room and toilet facilities is carried out by the coaching staff using British Gymnastics and local authority guidelines.
- (1) Hygiene, Illness and Injury. From time to time even the most careful of families suffer from contagious complaints, which are easily spread. Gymnasts suffering from such complaints should not attend gym lessons. Any gymnast arriving at the gym with a contagious complaint will be asked to sit out of the lesson.
- (2) Dress Code. The following dress code applies to City of Newport Gymnastic Academy: The following dress code applies to all gymnasts at CNGA:

Girls: Club leotard and shorts (Royal Blue) available from Little Stars leotards via the CNGA on-line shop.

Items not permitted include:

jeans, trouser shorts, strappy tops, crop tops, swimming costumes and baggy tops. Competition gymnasts (including Preparation Squad) should wear academy training leotards – hair neatly tied back off the face (no hard plastic headbands) gymnastic shorts (optional) bare feet.

Jewellery and Hair

<u>Jewellery</u>

All jewellery must be removed before a gymnastic lesson. However, stud earrings are acceptable provided they are covered with tape by the parent/carer prior to the participant entering the gym. All other earring types are to be removed before gymnastics at our Academy. Children will not be permitted to take part in the lesson if this rule is breached.

<u>Hair.</u> All long hair must be neatly tied back off the face. Hard plastic headbands are not permitted as they sometimes 'fling' off during gymnastics and can cause an injury. All competition squad gymnasts should wear their hair in a neat bun for training and competition.

<u>Safety – Use of the toilets.</u> All coaches are to be vigilant when sending young children to the toilet.

Access to the working area. This is only for gymnasts. The gym has an open viewing policy and parents are permitted to stop and watch the lesson for their child's class only. Also refer to the Parents Expectations at the end of this Handbook.

<u>Filming and Photography</u> – British Gymnastics have set clear guidelines to filming and photography during gymnastic events and training. Under no circumstances are parent/carers allowed to film or photograph their child or coach during a lesson without the express permission of the coach. There are occasions throughout the year when gymnasts may be photographed, including the annual championships and Christmas Show presentation for example.

Under no circumstances are parents allowed to photograph gymnasts other than their own without the permission of other gymnast's parents. Photographs for the purpose of display notice boards, academy web site, handbook or for the local press may only be taken by the gymnast's parent or coach with the parent's permission.

<u>Social Media Platforms</u> There are strict rules within British Gymnastics regarding social media platforms. Under no circumstances will the Academy allow photography, information, or material about the Academy to be publicly displayed on any social network site without the permission of the Directors of the Academy.

<u>Trolling</u> — City of Newport Gymnastic Academy will not tolerate any form of trolling on any social media platform and will take the necessary legal action against any person that has put comments of a derogatory nature about the Academy or any of its members.

Rule 6 – Drug abuse and Crime

(a) Drug Abuse. All members participating in competition over the age of 12 may be subjected to a test for illegal substances within the list of prohibited drugs prepared and published by the Federation of International Gymnastics (FIG). All gymnasts will abstain from the use of any and all drugs included in the list together with chemically and pharmacologically related compounds. All gymnasts will abstain from the practice known as 'blood doping'. (Blood doping is defined by WADA (World Anti-Doping Agency) as the misuse of techniques and/or substances to increases one's red

blood cell count. Most commonly this involves the removal of two units (approximately 2 pints!) of the athletes blood several weeks prior to competition. The blood is then frozen until 1-2 days before the competition, when it is thawed and injected back into the athlete. This is known as autologous blood doping. Homologous doping is the injection of fresh blood, removed from a second person, straight into the athlete).

(b) Crime. Any participant or coach convicted of a criminal offence and considered a danger to the sport of gymnastics may be expelled from the sport by the National Governing Body. British Gymnastics Ethics and Welfare Department will take appropriate action to ensure that all gymnastic clubs/academies are protected from such persons.

COMPLAINTS PROCEDURE

Scope and Application of this Procedure.

This procedure applies to all members of CNGA. Participants are reminded that anyone participating in an event as a gymnast, coach or judge is required by the Governing Body, that is: British and Welsh Gymnastics, to be a member of British Gymnastics and to conform to the rules and standards of British Gymnastics.

Events include any lesson, squad training session, course, competition, display event, grading or meeting organised by the Governing Body or CNGA.

This procedure sets out the actions to be taken when a complaint or allegation is made to the Academy or where an official of the Academy has concerns about misconduct by any participant.

In this context, misconduct includes any breach of rules, policies or codes of conduct of CNGA or of British Gymnastics that apply either generally or specifically to the event. It also includes any breach of etiquette, which is defined as being "a breach of good manners or behaviour not in conformity with the accepted traditions of gymnastics.' The rules of the CNGA mean that all members will:

- display high personal standards and a favourable image that is befitting to the role in the sport
- Not endanger the reputation of CNGA or British Gymnastics through inappropriate practices or behaviour

- Always display moderate and responsible behaviour.
- be polite, courteous, and respectful to others.
- ensure that differences of opinion or conflicts are dealt with through the proper processes.
- not abuse, harass, bully, or victimise others.

The making of false or unjustified complaints or statements about the conduct of others under this procedure or otherwise may also amount to misconduct.

Making Complaints

It is intended that this procedure should <u>only</u> be used in serious cases where formal investigation and determination is appropriate and required. Any concerns not requiring this degree of formality should be referred, <u>at the event itself</u>, to the CNGA Welfare Officer.

If a complaint is made by a parent, either verbally or in writing, the complainant and any supporting correspondence should be directed, in the first instance, to the Club Welfare Officer. If the matter remains unresolved after contact with the Club Welfare Officer, then a Welsh Gymnastics Welfare Team Representative will be invited to give appropriate guidance and advice of the situation.

Any complaint about misconduct by a club or participant requiring determination in accordance with this procedure should be made in writing to the "CNGA Welfare Officer" and copied to Welsh Gymnastics Welfare Team.

Serious Misconduct/Allegations

In cases of serious misconduct or a serious allegation made against a member of CNGA, the CNGA Welfare Officer will immediately refer the matter to the Governing Body -Welsh Gymnastics for further advice and appropriate action. Depending on the nature of the allegation, CNGA has the right to temporarily suspend a member pending further investigation with the appropriate authorities. The parent of and/or the accused person will be informed of this decision immediately.

Handling Complaints

- 1. The Welfare Officer should acknowledge receipt of the complaint in writing within 10 working days of receiving it.
- 2. The Welfare Officer will inform the person against whom the complaint has been made and provide details of the allegations. The parent of and or accused person will be invited to respond in writing. The Welfare Officer <u>may</u> also request other written statements of evidence from relevant witnesses. The parent of and or accused person are required to co-operate with this process as the Welfare Officer is governed by a set of procedures to ensure everything is actioned professionally and correctly, which often takes some time.
- 3. The Welfare Officer, in consultation with Welsh Gymnastics and/or others as they consider appropriate (for example Social Services) will determine an appropriate course of action:

The Welfare Officer (under guidance from the Governing Body) may determine on the written statements and evidence available at this stage.

- (i)that the complaint is wholly unfounded or
- (ii) that there is no reasonable prospect of the complaint being upheld or
- (iii) that the complaint is of a trivial nature not deserving of formal review and that no further action should be taken.

The Welfare Officer may attempt to resolve the situation by implementing an action, other than a formal hearing, that is reasonable, fair and proportional to the complaint.

If the parent of and/or accused person has acknowledged in writing that the alleged misconduct had occurred, the Welfare Officer may determine that the complaint is upheld.

If the matter cannot be resolved in any other way, it will be passed for determination to Welsh and British Gymnastics for advice.

- 4. Where a complaint is upheld, the Welfare Officer or the Governing Body (as the case may be) shall determine what sanction, if any, shall be applied.
- 5. The Welfare Officer will advise the complainant, accused person and Welsh Gymnastics in writing of their decision or other course of action and of any sanctions to be applied.
- 6. A parent of and/or an accused person against whom a complaint is upheld may appeal against the decision or against a sanction imposed by the Welfare Officer. Any appeal must

be made within two weeks of receipt of the letter detailing the decision.

- 7. Where a complaint or allegation involves conduct which directly prejudices the interests of the complainant; the complainant may appeal against a decision of the Welfare Officer not to proceed with the complaint or determining that their complaint is unfounded. A complainant may not appeal against the sanction imposed on the person accused.
- 8. If an appeal is lodged, Welsh/British Gymnastics Ethics and Welfare Departments will be contacted to determine the appropriate action.

CONTACTS

Welsh Gymnastics Sport Wales National Centre Sofia Gardens Cardiff CF11 9SW Tel: 0300 3003127

office@welshgymnastics.org

www.welshgymnastics.org

City of Newport Gymnastic Academy Limited

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Newport Gwent NP19 4ED

Tel: 01633 270 738

07377 528423/428

www.cityofnewportgymnasticacademy.co.uk

EXPECTATIONS – GYMNASTS

- Rule 1 Kind hands, kind feet, kind words to everyone at gym
- Rule 2 follow the correct gym clothing rules.
- Rule 3 Put litter in the bins and always leave the toilets as you find them clean.
- Rule 4 No jewellery to be worn during training sessions.
- Rule 5 Always ask a coach for permission to leave the gym working area.
- Rule 6 no mobile phones allowed on the gym training floor without permission from the senior coaches. Please read the rules about bringing mobile phones to gym (the rules are located around the gym).
- Rule 7 No recording of other children or coaches.
- Rule 7 do not use the apparatus without a qualified coach's permission.
- Rule 8 always follow a 'warm up' and stretching programme before doing gym skills.
- Rule 9 if you feel sad about something, speak to a coach or the Club Welfare Officer straight away.
- Rule 10 under 16-year-old children are not to walk into the gym or leave the gym building without an adult.

EXPECTATIONS – PARENTS

City of Newport Gymnastic Academy_will always do their best to support parents whilst their child is a member of the Academy. We ask that parents agree to the expectations below to ensure effective communication and awareness, and a happy gymnastic environment is always maintained.

Parents should:

- Follow the Rules and Regulations and be aware of the other policies/procedures within the Academy handbook.
- Respect the decisions made by the coaching staff in terms of selection for competitions and squads within the Academy.
- Not interfere with a lesson in progress (side-line coaching).
 - (it causes unnecessary distractions for the gymnast who is trying to look over to their parent and listen to the coach at the same time. It is very off-putting for both gymnast and coach)
- Deal with any negative issues that may occur between gymnasts including social media outside of the Academy lessons and not involve the coaching staff. (Should a parent feel that the club needs to know about an issue that has occurred outside the gym then they should only contact the Club Welfare Officer for advice. However, should an incident occur within gymnastic sessions, the Academy will take all the appropriate action in line with

- the Handbook rules and regulations and National Governing Body rules through the Club Welfare Officer).
- Respectfully not contact the coaching staff with a general gymnastic enquiry during holiday down time unless it is an emergency.
- Respectfully make an appointment to see the coaching staff about their child. (The coaches are usually unable to talk to parents just before a lesson starts or directly after a lesson. Coaches will often accommodate any minor issue straight away, but an appointment system will ensure the lessons are run smoothly without taking a coach out of the equation).
- Respectfully contact the Academy via the following methods only:

Landline: 01633 270738

Mobile: 07377 528 423/428

Email: <u>cityofnewportgymnastics@mail.com</u>

Facebook: City of Newport gymnastics

 Website: cityofnewportgymnasticacademy.co.uk contact page

Thank you, parents!